

GENERAL CONDITIONS

Orders for the Service Contract are Subject to acceptance after the cleaning & Inspection of the heating system. This plan Covers residential burners up to 3 gph firing rate. General Electric, Rotary, Low Speed & any other foreign Burners will NOT be covered by this plan. Burners of customer's not covered by this contract will be serviced at prevailing rates for labor and materials.

Coverage under this plan includes the labor, sales tax and all parts with the exception of Obsolete parts (parts no longer available) (the water side) bleeding zones, normal operating noises, water boiler vessel, steam boiler vessel, hot water heater vessel, power vents (due to outside weather conditions), electric circuit control boards, associated secondary heating or domestic water piping (water or steam boilers), associated secondary heating ductwork (warm air systems) or tankless coils (due to city or well water conditions)

ALL OIL TANKS, OIL LINES & FITTINGS ARE EXCLUDED FROM THE COVERAGE – Work that Company technicians are not permitted by law to perform such as plumbing or wiring will be performed by a licensed agent of the Company on a per charge basis, or the Customer may elect to use an independent Contractor of their choice for which the Customer shall be financially responsible.

*ALL NIGHT, WEEKEND, AND HOLIDAY SERVICE WILL BE RESPONDED TO ON **AN EMERGENCY "NO HEAT"** BASIS ONLY

ALL OTHER REQUESTED SERVICE / OR CONCERNS WILL BE ADDRESSED OR SCHEDULED DURING NORMAL WORKING HOURS - M-F (8:00 AM TO 4:30 PM)

Acceptance of the service contract by the company does not obligate it for secondary damages caused by freeze ups, tank leakage, floods, failure of equipment or other conditions resulting from delays or failure to render service due to situations beyond our control or by strikes, wars, riots, bad storms, or acts of God. Covered service under this plan does not include labor and materials made necessary by fire, water damage, tampering of equipment by anyone other than our company authorized technicians or other abnormal conditions. Nor does protection under this plan include repair of damage resulting from negligence or low temperature freeze ups of the heating system.

PLEASE NOTE

THIS PLAN WILL BE IN EFFECT, ONLY WHEN PAYMENT IS RECEIVED AND INSPECTION IS PERFORMED AND ACCEPTED BY THE SERVICE DEPARTMENT.

THE COMPANY ASSUMES NO RESPONSIBILITY FOR HEATING FAILURE OR DAMAGES WHEN A CUSTOMER'S HOME OR BUILDING IS UNOCCUPIED OR WHEN ITS SERVICE TECHNICIAN IS UNABLE TO GAIN ACCESS ON REQUESTED CALLS.

The Service Department

www.dasandoilservice.com

Lic. Heating Contractor
PO Box 452
Peabody, MA 01960

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E-mail Servicedept4441@yahoo.com

**OIL SYSTEM
HASSLE FREE
SERVICE
CONTRACT**



rrftrtech.com

--- The Service Department ---

Activation of the Service Contract is subject to acceptance after inspection and to the terms listed. (If the unit is not accepted, you will be charged for the cleaning at a flat rate of \$125.00) or you may choose to correct the discrepancies & bring up to MA code (at the customer's expense)

PLEASE FILL OUT & CUT & SEND WITH YOUR PAYMENT, PAYABLE TO THE SERVICE DEPT. (\$365.00 / per unit)

Customers Name

Street

City State & Zip

Phone

Oil Company Name

Service address if different from billing address

Customer's Signature

E-Mail Address (if any)

Upon receipt of payment, we will contact you to schedule your appointment **OR we would prefer YOU to call us and schedule a.s.a.p. to avoid any lapse in coverage.***

Payment Method by check or MasterCard - or Visa (Please Check One)

Acct # _____/_____/_____

Exp Date: ____ / ____ Total Amount \$

Sec# ____ / ____ (on back of card)

* APPOINTMENT DATE: _____
(If already scheduled)

THE SERVICE DEPT
PO Box 452 – Peabody MA 01960
(978) 744-4441
OIL BURNER SERVICE CONTRACT

Our Oil Burner Service Contract is a 24/7 agreement. That's right, 24 hours a day, seven days a week including holidays, we will be there for you for any no heat emergency!

ONE COMPLETE ANNUAL TUNE UP and SAFETY CHECK
(\$125.00 Value) is included for total cost of \$365.00 / per unit

This hassle free contract breaks down to only \$20.00 per month per contract year.

Our policy includes:

Clean fuel pump, regulate pressure, oil motors and replace oil filters. Clean and vacuum furnace and flue pipe to chimney. Inspect and adjust blower. Inspect air filter, lines and connections. Flush low water cut-off. Check expansion tank and water circulator. Test and adjust all burner controls. Perform an efficiency test.

In addition to the **above, WE WILL PROVIDE 24 HOUR EMERGENCY 'NO HEAT' SERVICE DURING THE CONTRACT YEAR.**

***Note:** It is the customer's responsibility to renew your policy each year! We will send out a courtesy letter to remind you, but can't always control the mailing system, so please call for your renewal appointment approximately 4-5 weeks before the expiration date.

Keep this portion for your records

Your Contract Expires 1 Year from your service date:

*Service Date: ____/____/____

IMPORTANT***

Before calling for service Please perform these simple Important checks

- Make sure the room thermostat is above room temperature by at least 5 degrees
- Is the emergency switch in the ON position?
- Do you have oil in your fuel tank?
- Press the restart button **ONCE** only.
- Check the breakers or fuse panel.
- Steam systems only: Check the water level, and add water if required.

FAILURE TO PERFORM THESE CHECKS MAY RESULT IN A CHARGE AT OUR NORMAL RATE AT THE TIME OF SERVICE